



**WE'VE GOT YOU COVERED**

**HILCO** *vision*

Creating Smart Optical Solutions since 1956

**THE HILCO VISION TEAM IS HARD AT WORK TO FIND SUBSTITUTIONS THAT COVER THE NEEDS OF YOUR PRACTICE.**

<b>ALTAIRE RECALLED ITEMS</b>		<b>HILCO VISION SUBSTITUTIONS</b>	
002-0000485-00	Ofloxacin Ophthalmic Solution 0.3% 5ml (Altaire)	RX-1027	Ofloxacin Ophthalmic Solution, 0.3% 5 ml
		001-3706850-00	Ciprofloxacin Ophthalmic Solution 0.3% 2.5 ml
		001-0000487-00	Ciprofloxacin Ophthalmic Solution 0.3% 2.5 ml
		001-0000489-00	Ciprofloxacin Ophthalmic Solution 10 ml
		001-3706835-00	Ciprofloxacin Ophthalmic Solution 0.3% 5 ml
001-0000310-ST	Eye Irrigating Soln 4 Oz With Screw-Top	006-1154525-00	Advanced Eye Relief Eye Wash 4oz (B+L)
		006-0370680-00	Advanced Eye Wash 4oz (118 ml)
001-0000700-00	Fluorescein Sodium 0.25% Proparacaine HCL 0.5% 5 ml	002-0000705-00	Fluorescein Sodium w/Benoxinate 5 ml Ophthalmic Solution
009-0750721-00	Fluaine Ophthalmic Solution 5 ml		
001-0000928-00	Hyperton-5 Sodium Chloride 5% Solution	006-0062855-00	Muro 128 5% Ophthalmic Solution 15 ml
RX-1024	Tetracaine/Altacaine 0.5% 15 MI	001-0000210-00	Proparacaine HCL 0.5% Ophthalmic Solution 15 ml (B+L)
009-0743469-00	Ocusoft Tetravisc 0.5% Unit Dose 0.6 ml 12/Box	003-0000210-00	Proparacaine HCL 0.5% 15 ml (Akorn)
009-0743528-00	Tetravisc Forte 0.5% 5 ml	003-0001601-00	Proparacaine Ophthalmic Solution 0.5% 15 ml (Sandoz)
009-3701406-00	Tetravisc 0.5% 5 ml	004-0004114-12	Tetracaine Hydrochloride Ophthalmic Solution 0.5%
001-0000929-00	Hyperton-5 Sodium Chloride Ointment PF 3.5 gm 5.0%	006-0062847-00	Muro 128 5% Ophthalmic Ointment 3.5 gm
020-0014756-32	Nano Tears MXP (Severe) PF 32 x 0.01 oz	004-3901360-30	Systane Lubricant Eye Drops PF 30x0.7ml vials/box
		020-0211850-32	Thera Tears 0.25% Unit Dose Drops 32 x 0.65 oz
		004-3925716-36	Gentle Tears Lubricant Eye Drops 36x0.03 oz
020-0014410-10	Nano Tears MXP Forte (Severe) Dry Eye Relief 10 ml	004-1337450-00	Systane Ultra PF Eye Drops 0.3%-0.4%
		020-1949767-00	Blink Gel Tears Moderate-Severe Lubrication Eye Drop 10 ml
020-0014310-00	Nano Tears XP (Moderate) 10 ml	020-0034511-00	Similasan Dry Eye Relief Drops 10 ml
020-0020810-00	Nano Tears HA (Mild) PF 10 ml		
020-0019850-00	Altalube Ophthalmic Ointment 3.5 gm	030-3916384-00	Soothe PM Night Time Ointment 3.5 gm
020-0010215-06	Natural Ophthalmics Tear Stimulation/Forte 15ml 6/Box	020-0012766-00	Blink Tears Lubricating Eye Drops 15 ml 0.5 oz
020-0012015-06	Natural Ophthalmics Allergy Eye Drops 15 ml 6/Box	020-0034611-00	Similasan Allergy Eye Drops 10 ml
002-0014902-00	Diclofenac Sodium Ophthalmic Solution 0.1% 2.5 ml	003-1296789-00	Diclofenac Sodium Ophthalmic Solution 0.1% 2.5 ml (Sandoz)
002-0014905-00	Diclofenac Sodium Ophthalmic Solution 0.1% 5 ml	003-1297282-00	Diclofenac Sodium Ophthalmic Solution 0.1% 5 ml (Sandoz)
001-0000469-00	Bacitracin Ophthalmic Ointment 3.5 gm	001-0000467-00	Bacitracin-Poymixin B PF Ophthalmic Ointment 3.5 gm
		001-0000625-00	Neomycin-Polymixin B-Bacitracin Zinc-Hydrocortisone PF
PC-1012	Tears Again Solution 15 ml	001-0000330-00	Artificial Tears PVA Ophthalmic Solution 15 ml
		020-0034511-00	Similasan Dry Eye Relief Drops 10 ml
		020-0012766-00	Blink Tears Lubricating Eye Drops 15 ml 0.5oz
002-0018213-00	*Goniotaire Hypromellose 2.5% Ophthalmic Solution 15 ml*	020-1949767-00	Blink Gel Tears Moderate-Severe Lubricating Eye Drop 10ml
		005-3286267-24	Refresh Liquigel Drops 0.5 oz
		004-1422633-00	Systane Lubricant Eye Drops Gel 10 ml

\* No direct substitute available at this time. Alternative suggestions are OTC gel-based drops. Please consult a physician.

# Altaire Pharmaceuticals, Inc. Voluntary Recall Multiple Ophthalmic Products

On 7/16/19 Altaire announced that certain pharmaceuticals are on a voluntary recall. The twenty-five products impacted are shown on page 1 of this document. All of these products are on manufacturer's back order due to the recall. At this time we do not have an estimated in-stock date from the manufacturer. We do, however, have some substitutes we can offer.

For complete details on the recall in its entirety, please visit the FDA website at:

<https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/altaire-pharmaceuticals-inc-issues-voluntary-recall-multiple-ophthalmic-products>

Altaire reports that they have not obtained any adverse effects or out of specification results, including sterility testing, for these products.

We recommend that you stop dispensing these lots and quarantine the product.

This recall is only for specific products and lots. Notices went out to Hilco Vision customers explaining what they should do with existing product purchased through us.

We are continuously updating our substitutions list and stock.

Though we understand this voluntary recall impacts your business, we are doing everything we can to source substitutions. This industry-wide recall impacts our business as well and we are required to follow FDA regulations related to product recalls.

## **Please note the following:**

1. Only specified lots of each product are affected by the recall.
2. Only those lots purchased through Hilco are being taken back by Hilco for credit.
3. Please allow time to receive your RMA & corresponding return label.
4. Please allow time to receive your corresponding credit.

### **\*\*\*IMPORTANT DATES\*\*\***

We must receive your **paperwork responses back no later than August 15<sup>th</sup>!**

We must receive **affected product back no later than August 30<sup>th</sup>** for credit to be issued thereafter.

# FAQ's

## Altaire Pharmaceuticals Voluntary Recall

**Q: What should I do with the product(s) I have that were affected by this recall?**

A: Please complete & return the Urgent Product Recall Response Form. We will issue you a return label to send these items back to us. **Credit for items only purchased through Hilco Vision will be issued upon receipt.**

**Q: When will I be able to purchase these items from you?**

A: At this time there is no release date for these items. We are awaiting more information from the manufacturer.

**Q: Why aren't these items available to purchase?**

A: Hilco Vision was made aware that the manufacturer placed these items on mandatory backorder due to a voluntary recall. We encourage customers to visit:

<https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/altaire-pharmaceuticals-inc-issues-voluntary-recall-multiple-ophthalmic-products>

**Q: Why can't I find (impacted Pharmaceutical) on your site?**

A: Hilco Vision was made aware that the manufacturer placed these items on immediate backorder due to a voluntary recall. As a result, the item was removed from our site. Please visit:

<https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/altaire-pharmaceuticals-inc-issues-voluntary-recall-multiple-ophthalmic-products> for more information.

**Q: Are there substitutes available for the products that are currently unavailable?**

A: Yes, we do have substitutes for some products. We hope to have additional substitutes also in the near future.

**Q: Can you price match the substitute product you have in stock?**

A: Substitutions cannot be price-matched. However, we do recommend you take advantage of the substitute because there will likely be a shortage soon, as well as potential price increase.